

Learning Management System Expert

Project Management

Process Creation

Process Management

Professional Services

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the right steps to success

As a Business Process Consultant, I am responsible for understanding the customer needs and business objectives. I apply my skills creatively using the tools to achieve successful results.

Range of Duties

Analysis

Define the scope of work and make recommendations by listening carefully to understand the customer requirements.

Result

Have the ability to understand what is and what is not possible and communicate the results in a timely manner.

Benefit

Be a valuable project manager and process consultant - especially in the learning technology arena.

Core Competencies

- Excellent written and oral communication skills
- Skilled in writing product configuration documents and business rule development
- Software: TMS, TEAMS, KnowledgePlanet; Crystal, Cognos, Actuate; WebEx, Interwise, LiveMeeting; Microsoft Office Suite: Project, Word, Excel, PowerPoint, Access
- Fluent in German and English; a working knowledge of French, a basic knowledge of Spanish

Customer's Voice

- Results driven and with a strong sense of ownership to see the project succeed
- Strong interpersonal skills with a high sense of professionalism
- A „can do“ attitude with a desire to provide a world class result
- Very logical approach to problem solving
- Flexible and highly motivated